

Chat with your virtual customer

... and make customer reviews actionable



Our solution includes an interactive chatbot that enables businesses to ask questions about customer reviews and perceptions.

Users can ask open-ended questions like “What do our customers like about our products?” as well as more specific queries regarding new features or recent changes. The chatbot responds based on accumulated customer feedback, allowing businesses to quickly gather insights without having to manually sift through countless reviews.

The solution also includes advanced dashboards that help businesses track trends in customer feedback over time, empowering them to make informed decisions and continuously improve their offerings.

Skaylink & GenAI

- Comprehensive AI expertise
- Combined knowledge hub for GenAI and cloud technologies
- Experts in the field of natural language processing (NLP)
- Experience with all current large language models (LLMs)
- Experience with the full AWS AI spectrum

Your benefits

- AI engineers with longstanding experience
- Innovative and agile team
- Combined expertise in AI and cloud technologies
- Ask questions in natural language instead of relying on graphics
- Analyze your data at a level of detail not possible with general dashboards and KPIs
- Easy and intuitive use, even without technical knowledge
- Phrase complex questions as you would in a conversation, rather than building and joining queries in SQL or similar languages

Why Skaylink?

- Assisted over 350 companies in migrating to the cloud
- Support for the entire project lifecycle: planning, implementation, operation, support
- Over 10 years of AWS consulting experience

Do you have questions for an AI expert?

I'm happy to help:

✉ enrico.abate-daga@skaylink.com